

**Kids Going Bananas
Before & After School Care
2021-2022 Financial Policies**



Please read the following policies carefully.

1. **Before & After School Care weekly fees are due on or before the Monday of the week that childcare is provided.**

Payments can be made by cash, check, or money order. You can pay online through our website, by using the CashApp (\$NCCCKGB), or by calling the office at 980-237-6519 to pay over the phone. There is a \$1 convenience fee per student included for any payments by credit/debit card. If you would like to schedule your payments through your bank's Bill Pay system, please send payments to "8015 Bellhaven Blvd. Charlotte NC 28216" payable to *Kids Going Bananas* or *KGB*.

2. If payment isn't received on Monday, then you will be charged a \$10 late fee and attendance privileges may be suspended until payment is made in full.

3. **You are required to pay your normal weekly fees during the school year. This includes the Winter Break and Spring Break weeks even if you don't attend our program during those weeks. There is no credit for days missed or holidays.**

4. If a check is returned to us, you will be charged a \$25.00 fee that must be paid by cash, money order, or with a debit/credit card. After two returned checks; cash, money orders, or debit/credit cards will be required for all payments.

5. If your child/children are picked up past the closing time of 6:30 pm, you will be charged \$1.00 per minute per child that will be due at the time of pick up that day.

6. If your child's transportation is provided by a KGB vehicle and your child will be absent from school that day; **we must be notified by 2 pm** that your child will not attend, or you will be charged an "Inconvenience Fee" of \$5.00. After 2 pm, our route drivers have left the facility and will have to go to the school to check with teachers/administration for missing students which will adversely affect the pickup and arrival times for every remaining child on that route.

7. If your attendance privileges are terminated for any reason, you must pay your balance in full including any late fees before being accepted back into the program. Your admittance back into the program may be subject to a review process and additional requirements before being accepted.

8. Balances from Before & After School Care will continue to accrue a \$10 late fee each week that they are left unpaid.

9. **To be removed from our program, we will need written notice two weeks in advance of the last date of service.** This documentation can be emailed and will be effective the date it is received. If service is terminated in less than two weeks you are responsible for paying whatever fees are still due to KGB and the office will contact you about those fees.